In the Claims

Claims are amended as follows:

1. (currently amended)   A method of establishing a telephone call over a communications network between a call source and ~~a destination at a specified future time using a web-based telephony application hosted by a web server, said web server being located remotely from the call source, said method comprising the steps of:~~

~~(i)   receiving at the web server a uniform resource identifier (URI) comprising the specified future time relative to the time of creation of the URI and also comprising information about the call source and the destination; and~~

~~(ii)   arranging the web-based telephony application to access the URI and, at the specified future time specified in the URI, to instruct a telephony apparatus at the source to automatically establish a telephone call over the communications network from the source to the destination specified in the URI such that a user of the telephony apparatus at the source is not required to operate the telephony apparatus at the source at said future specified time to establish the telephone call~~ one of a plurality of call destinations using a web based telephony application hosted by a web server, said method comprising the steps of:

(i)   receiving at the web server a uniform resource identifier (URI) comprising information about the plurality of call destinations and time ranges associated with said plurality of call destinations;

(ii)   arranging the web based telephony application to access the URI in response to a call event to compare a current time with the associated time ranges to select an appropriate one of the plurality of call destinations according to the time comparison and to instruct a telephony apparatus in the communications system to establish said call to said selected one of the plurality of call destinations.

2. (currently amended)   The method as claimed in claim 1 wherein said step (i) of receiving a URI comprises receiving the URI from ~~another~~ entity selected from a web site and a software application on a user terminal.

2

3. (previously presented)   The method as claimed in claim 1 wherein said step (i) of receiving a URI comprises receiving the URI from a web-based conference call booking application.

4. (currently amended)   The method as claimed in claim 1 wherein said ~~step (i) of receiving a URI comprises receiving the URI from a calendar application on a user terminal~~ plurality of call destinations comprise a plurality of telephony enabled devices belonging to a single user.

5. (previously presented)   The method as claimed in claim 1 wherein said URI comprises time zone information.

6. (currently amended)   The method as claimed in claim 1 wherein said information about the plurality of call destinations comprises a respective directory number (DN) for each of said plurality of call destinations.

7. (currently amended)   The method as claimed in claim 1 wherein said ~~URI comprises a plurality of directory numbers and a plurality of time ranges, one for each directory number~~ call event comprises receiving an incoming call and said web based telephony application instructs said telephony apparatus to redirect said call to said selected one of the plurality of call destinations.

8. (currently amended)   The method as claimed in claim ~~7 wherein said step (ii) comprises instructing the telephony apparatus to automatically establish a telephone call to one of the directory numbers depending on the current time and the time ranges~~ 1 wherein said URI comprises call destination information for a plurality of different agents at one or more contact centres and said call event comprises a user initiating a telephone call to one of said plurality of different agents through a corporate web site.

9. (cancelled)

10. (previously presented) The method as claimed in claim 1 which further comprises instructing the telephony apparatus to display the URI at a telephone terminal at the call source.

11. (currently amended)   A web-based telephony application for establishing a telephone call over a communications network between a source and a one of a plurality of call destinations ~~at a specified future time~~, said web-based telephony application being hosted by a web server ~~located remotely from the source~~, the web-based telephony application comprising:

(i)   an input arranged to receive a uniform resource identifier (URI) comprising ~~the specified future time relative to the time of creation of the URI and also comprising information about the source and the destination~~ information about the plurality of call destinations and time ranges associated with said plurality of call destinations; and

(ii)   a computer program arranged to access the URI and ~~, at the specified future time specified in the URI, to control a telephony apparatus at the source to automatically establish a telephone call over the communications network between from the source and to the destination specified in the URI such that a user of the telephony apparatus at the source is not required to operate the telephony apparatus at the source at said future specified time to establish the telephone call~~ in response to a call event to compare a current time with the associated time ranges to select an appropriate one of the plurality of call destinations according to the time comparison and to instruct a telephony apparatus in the communications system to establish said call to said selected one of the plurality of call destinations.

12 to 18. (cancelled)

19. (currently amended) The web-based telephony application as claimed in claim 11, further comprising a web-browser ~~which is arranged to receive a plurality of URIs each comprising time information and to select one of the plurality of URIs on the basis of the time information in said URIs~~ arranged to receive said URI comprising said information about the plurality of call destinations and time ranges associated with said plurality of call destinations.

4

20. (currently amended) The web-based telephony application as claimed in claim 19, comprising a parser arranged to parse said URIs ~~which comprise time information~~.

21. (currently amended) The web-based telephony application as claimed in claim 11, ~~further comprising a processor which is connected to the communications network such that uniform resource identifiers (URIs) are created which comprise time information and send it to other entities within an internet protocol telephony communications network for the purposes of establishing a telephony call~~ wherein said plurality of call destinations comprise a plurality of telephony enabled devices belonging to a single user.

22 to 24 (cancelled)

25. (previously presented) The web-based telephony application as claimed in claim 11, wherein the URI includes : password information; time zone information, address information; and protocol information.

26. (cancelled)

27 (new) The web-based telephony application as claimed in claim 11, wherein said call event comprises receiving an incoming call and said web based telephony application is arranged to instruct said telephony apparatus to redirect said call to said selected one of the plurality of call destinations.

28. (new) The web-based telephony application as claimed in claim 11, wherein said URI comprises call destination information for a plurality of different agents at one or more contact centres and said call event comprises a user initiating a telephone call to one of said plurality of different agents through a corporate web site.